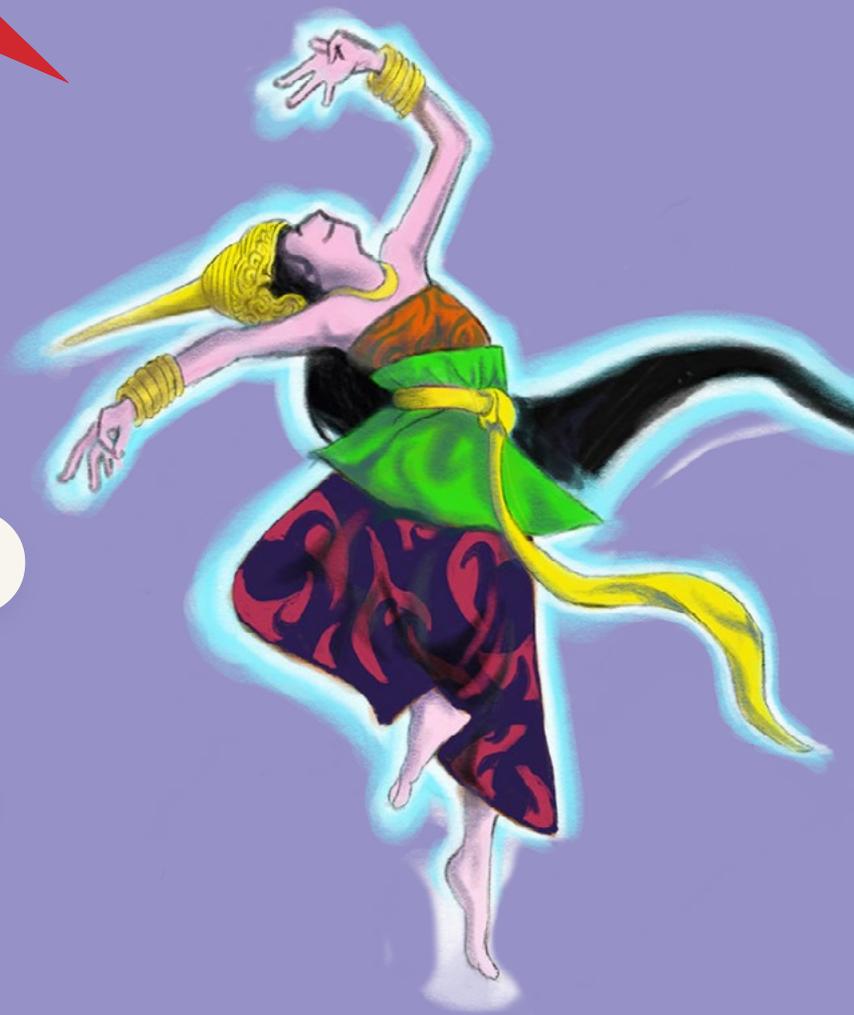


#AFCCTips



How to Attend AFCC



Welcome to AFCC 2022!

We are excited to bring the first hybrid version of AFCC to you.

In the next few pages, you will find instructions on how to access the festival's programmes:

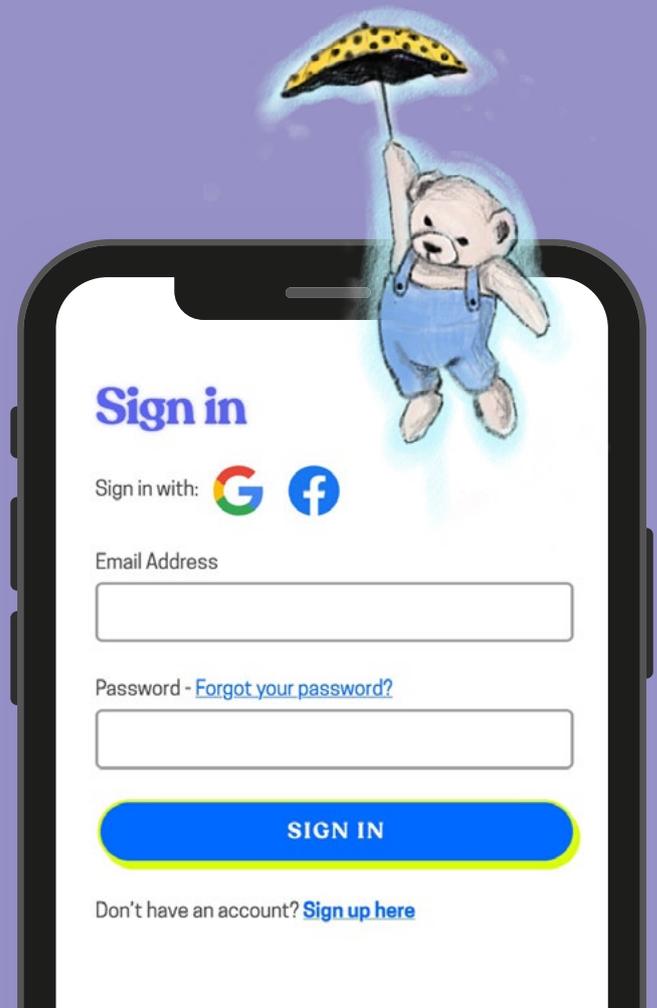
- Attending Virtual Sessions
- Attending In-person Sessions
- What's my Eventbrite Order ID?

#AFCCTips



ATTENDING Virtual Sessions

How-to in 4 Steps



1 Create an account at afcc.com.sg/account/



Sign in

Sign in with:    ← If you have a Google or Facebook account, you can sign in automatically here.

Email Address
 ← Sign in here if you have created an account already for My Calendar.

Password - [Forgot your password?](#)

SIGN IN

Don't have an account? [Sign up here](#) ← Otherwise, you can sign up here to create a new account.

If you have a Google or Facebook account, you can sign in automatically here.

Sign in here if you have created an account already for My Calendar.

Otherwise, you can sign up here to create a new account.

Attending Virtual Sessions:

2 Find your Eventbrite tickets

Hello!

You are now logged in.

[VIEW MY CALENDAR](#) [REGISTER MY TICKETS](#)

Click on Register My Tickets

My Passes & Tickets

To attend the virtual sessions and download handouts, please register your ticket/passes here.

Eventbrite Order #	Ticket/Pass	
3450327419	AFCC 2022 4 - Day Pass (Hybrid)	REGISTER TICKET
3415137469	Dream Big: Draw Giant Comics	REGISTER TICKET

If your account uses the same email address used to purchase the passes at Eventbrite, the tickets may be shown here.

If so, click on **Register Ticket** go to the next step.

Are your tickets missing here? [SEARCH FOR YOUR TICKET](#)

If your purchased tickets are not listed here, click on this button to search for it.

Search for tickets

It can take up to an hour to sync Eventbrite orders to our server. So if you can't find your ticket, please wait and try in a while. Thank you for your patience!

Eventbrite Order ID # - [How to find it?](#)

Enter number without #

[SEARCH](#)

[Go back](#)

If none of your tickets are shown, **enter your Eventbrite Order ID** here.

The number is located at the bottom of the purchase email. See [What's my Eventbrite Order ID?](#) page for details

Attending Virtual Sessions:

3 Register your Eventbrite tickets

My Passes & Tickets

To attend the virtual sessions and download handouts, please register your ticket/passes here.

Eventbrite Order #	Ticket/Pass	
3450327419	AFCC 2022 4 - Day Pass (Hybrid)	REGISTER TICKET
3415137469	Dream Big: Draw Giant Comics	REGISTER TICKET

Click on **Register Ticket**

Are your tickets missing here? [SEARCH FOR YOUR TICKET](#)

Is this your ticket?

Attendee Name: **Jane Doe**
Eventbrite Order ID #3450327419

YES!

[No, it's not my ticket](#)

Check if the **attendee name** is correct, and click on **Yes** if it is.

My Passes & Tickets

To attend the virtual sessions and download handouts, please register your ticket/passes here.

Eventbrite Order #	Ticket/Pass	
3415137469	Dream Big: Draw Giant Comics	REGISTER TICKET
3450327419	AFCC 2022 4 - Day Pass (Hybrid)	Registered

If the ticket shows **Registered**, you are done!

Are your tickets missing here? [SEARCH FOR YOUR TICKET](#)

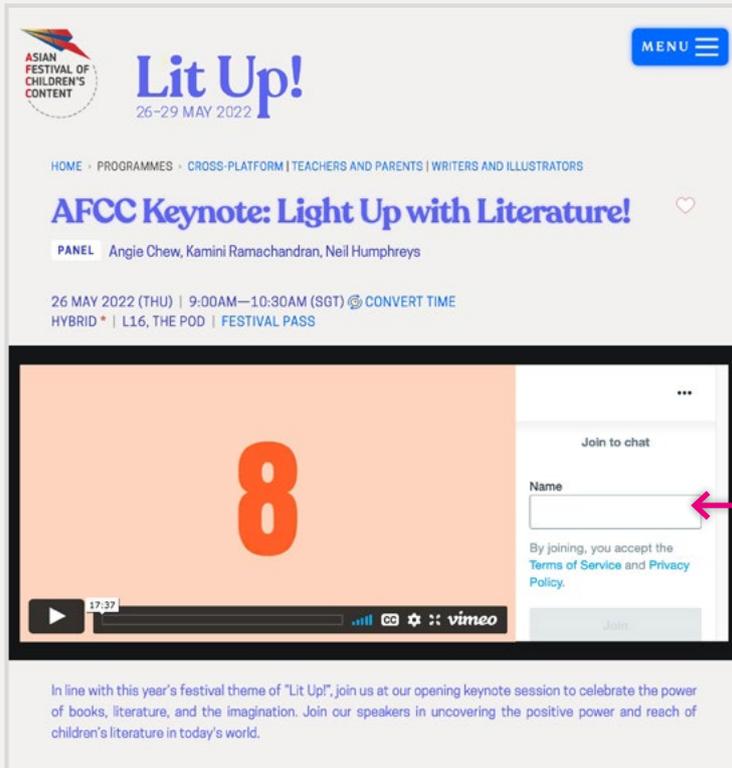
Repeat the registration for every ticket that you have purchased.

Attending Virtual Sessions:

4 Enjoy!

When all tickets are registered, you are done!

Head to the session's programme page before the start of the event. The session will air on each individual programme page.



The screenshot shows the AFCC Lit Up! programme page for a keynote session. At the top left is the AFCC logo and the event title 'Lit Up! 26-29 MAY 2022'. A 'MENU' button is in the top right. Below the title is a navigation bar with links: HOME, PROGRAMMES, CROSS-PLATFORM, TEACHERS AND PARENTS, WRITERS AND ILLUSTRATORS. The main heading is 'AFCC Keynote: Light Up with Literature!' with a heart icon. Below it, the panelists are listed: 'PANEL Angie Chew, Kamini Ramechandran, Neil Humphreys'. The session details are: '26 MAY 2022 (THU) | 9:00AM—10:30AM (SGT) @ CONVERT TIME', 'HYBRID * | L16, THE POD | FESTIVAL PASS'. A video player is embedded, showing a large orange number '8' on a screen. To the right of the video is a 'Join to chat' section with a 'Name' input field, a 'Join' button, and a link to 'Terms of Service and Privacy Policy'. A pink arrow points from the text box on the right to the 'Name' input field.

Some virtual sessions will feature live chat. Enter your name (or nom de plume) and join in!

Your Own Account

Each attendee will need to sign up/in with an individual AFCC account in order to view and participate in virtual sessions.

Do It Now

As there is a processing period, we recommend that you register your Festival Pass ticket in advance, not just before the programme starts.

Zoom Sessions

For sessions listed under Online via Zoom, the Zoom link will be emailed to you separately.

#AFCCTips



Need Help?

If you have purchased passes, but are unable to register them, please **forward your Eventbrite purchase email to letterbox@afcc.com.sg** with the following details:

- Email address of account registered at AFCC website
- Name of delegate attending

#AFCCTips



ATTENDING In-person Sessions

Hybrid Pass Only!

In order to attend in-person sessions, please make sure that you have a **Hybrid** pass, i.e. 1 - Day Pass (Hybrid) or 4 - Day Pass (Hybrid).



1. Register

Register for the in-person or hybrid session that you wish to attend via the session's programme page. You will be directed to an online form to complete the registration process to reserve a space for the session. Sessions that are listed as "In-person" or "Hybrid" will take place at the National Library Building.

2. Email Confirmation

You should receive an email confirmation of your registration for the session.

3. Be 20min Early

On the day of the event, please arrive at the venue 20 minutes before the start of the session for registration.

4. Last Minute

Should you wish to attend an in-person or hybrid session that you have not pre-registered for, you may do so provided that the venue has not reached its maximum audience capacity.

Registered participants will be admitted first into sessions. Non-registered participants will be put on a temporary waitlist and admitted if there are empty spaces available 10 minutes before the start of the session.

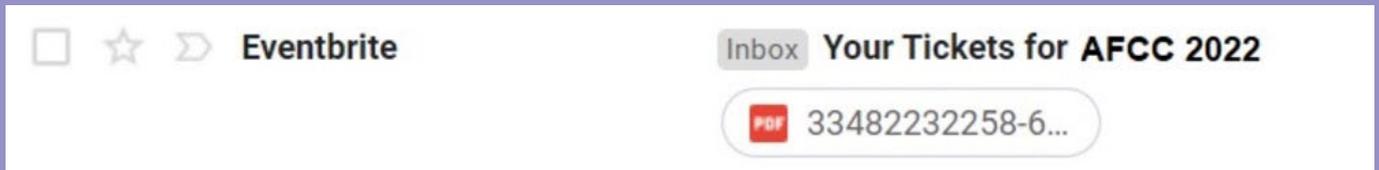
#AFCCTips



WHAT'S MY Eventbrite Order ID?

1. Find your Eventbrite Purchase Email

Check your inbox for the confirmation email from EventBrite. This is the same email address as your EventBrite email login.



2. Scroll to the Bottom

Order Summary

Order #3450327419 - 2022-04-28T22:14:30+08:00

[View and manage your order online](#)

Contact the [organiser](#) for any questions related to this purchase.

This order is subject to Eventbrite [Terms of Service](#), [Privacy Policy](#), and [Cookie Policy](#).

Here's your Order ID!
Remember to exclude the # when registering your tickets.

